

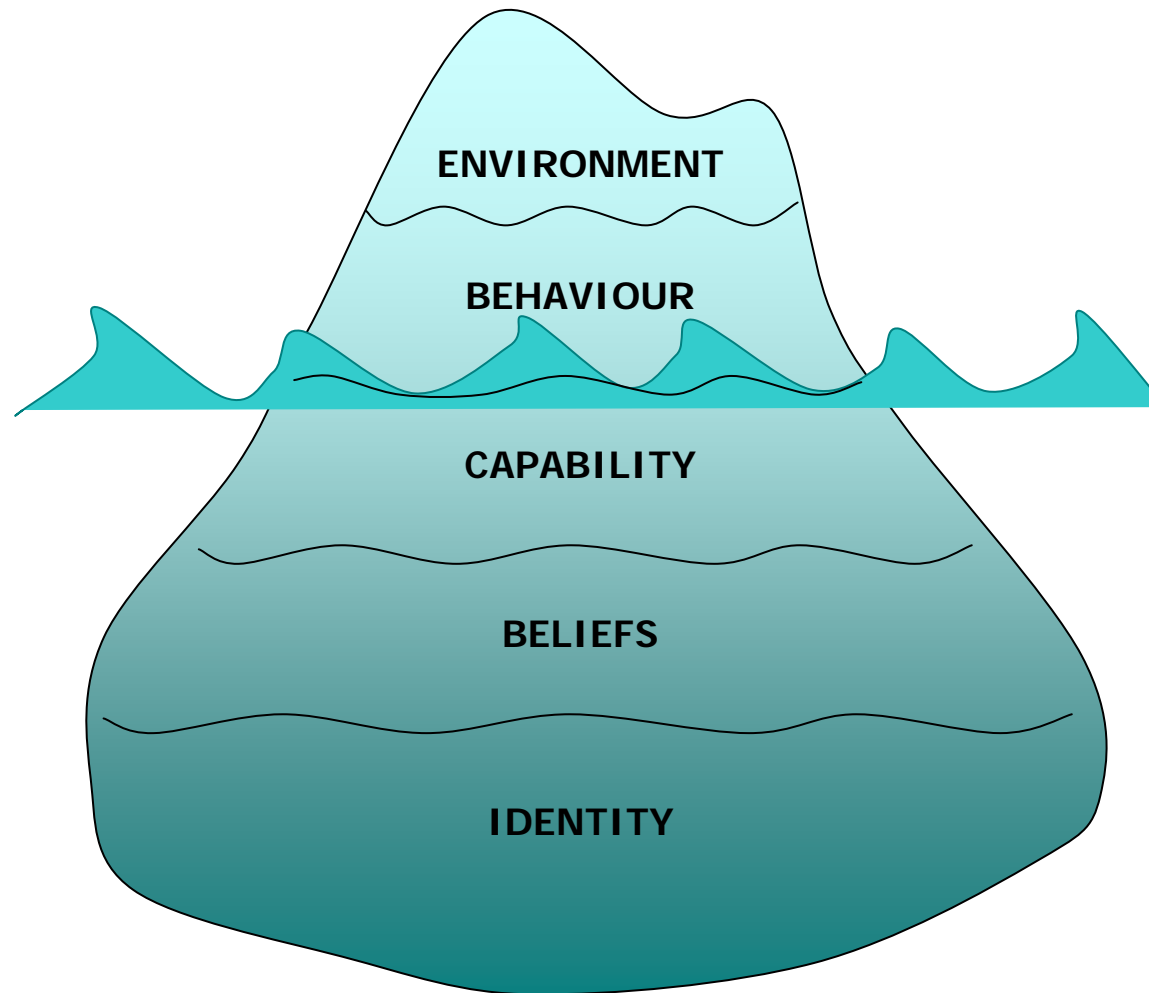


CHANGE MANAGEMENT

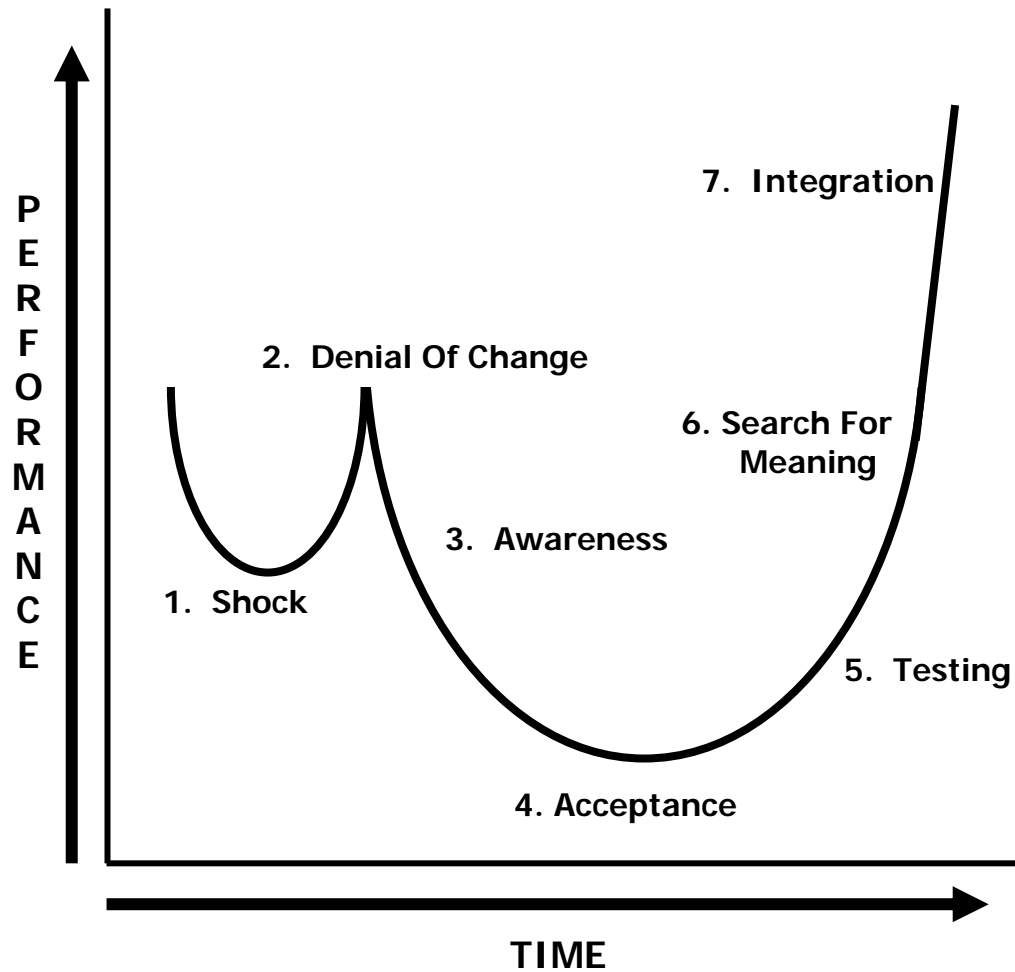
Dave Bates

The Excel Academy

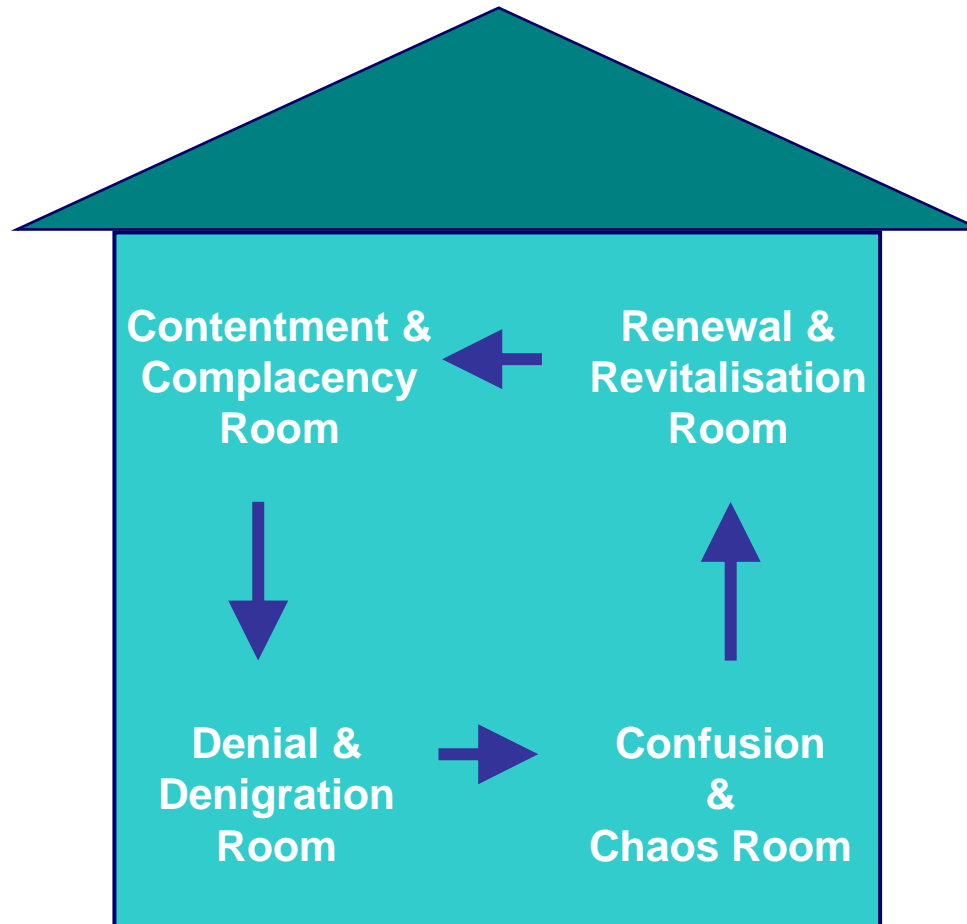
Levels of Change



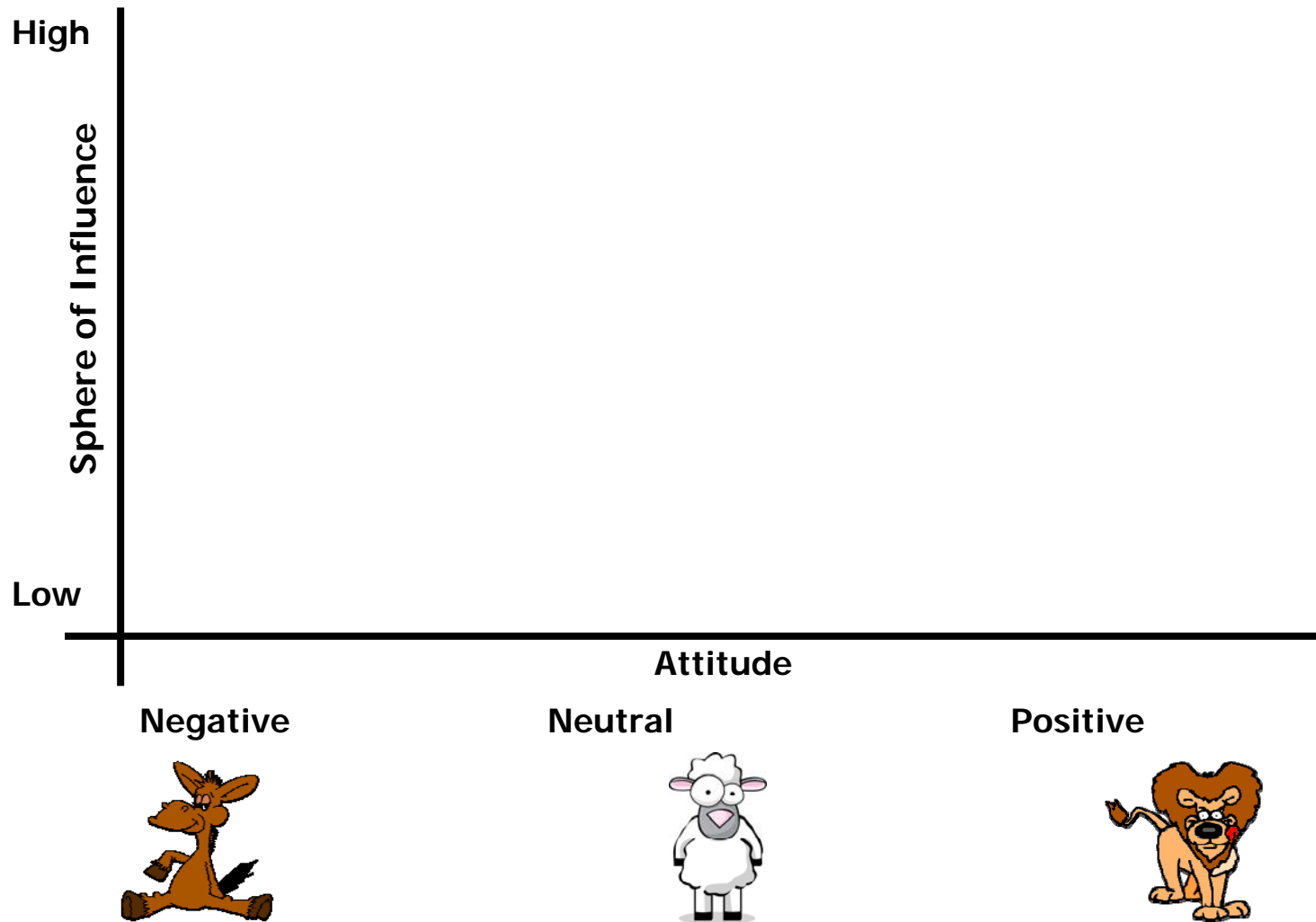
Nature of Change



House of Change



Mapping Successful Change



Kotter's Change Model

