

Breakout sessions 1 and 2 Workshop Feedbacks



Size matters, but the right fit matters more

- To our colleagues
 - Don't underestimate the time it takes
 - Don't draw boundaries too soon, consider different footprints
 - Current configurations will evolve
 - Sold to patients, involve them fully
 - Create a learning environment / culture
 - Fundamental rethink from GP provider role through to commissioning
 - Commission locally, share functions at high level

Size matters, but the right fit matters more

- To the centre
 - What functions will the management allowance cover
 - More guidance on governance and quality e.g. role of consortia over GP performance
 - Listen to concerns and views
 - Clarity on accountability
 - Stick to what you say – less bureaucracy
- To the support agencies
 - Learning sets and networks.
 - Coordinate views and feed upwards

Making the shift to a clinically driven system

- To our colleagues
 - Don't underestimate the value and cost of GP Leadership. Support their development
 - Clinical leaders are not just GPs
 - Ensure leaders have the mandate
 - Clinical leaders must play role in reducing variation
 - Leaders must be prepared and enabled to address conflict
 - All clinicians need to be engaged
 - Achieve best value of clinical pathways

Making the shift to a clinically driven system

- To the centre
 - Allow early handover of responsibilities to ensure ownership and success
 - Be careful of language used so all groups are valued (clinical leaders are not just GPs)
 - Don't lose research
 - Fair shares budget
- To the support agencies
 - Repository for knowledge and best practice sharing
 - When developing tools remember clinical leaders are not just GPs.

Improving health outcomes – closing the gaps

- To our colleagues
 - Early engagement with secondary care and other providers
 - Communicate patient journey to other providers. A win win equals a successful partnership
 - Work with public health
- To the centre
 - Review PBR and learn from fund holding experience
 - Not enough time

Improving health outcomes – closing the gaps

- To the support agencies
 - Decision making criteria template re who to work with and how
 - Case studies on how to work together without a single central organisation (PCT)
 - Buddy up GP commissioning groups
 - Case studies / tools on how to do this fast

Owning the agenda

- To our colleagues
 - Urgent care / emergency care is the priority, get the big stuff out of the way
 - Big differences are made by a system wide approach, primary, secondary and social care working together. This takes courage
 - Make it real, be honest with public and GPs about what the agenda is and what they are going to own.
 - It is everyone's problem, let's solve it together
 - Good clinical leadership is key

Owning the agenda

- To the centre
 - Not all starting from the same place. How do we take ownership when PCT/SHA wont let us.
 - Speed is unrealistic without good support
 - Be brave, remove the people that need to be removed
- To the support agencies
 - Relationship management support
 - Communicating key messages
 - How do we capture and share the learning